

FORM PTO-1449  
(REV. 3-80)U.S. DEPARTMENT OF COMMERCE  
PATENT AND TRADEMARK OFFICE

ATTY. DOCKET NO.

SERIAL NO.

RIC99010

09/863,456

LIST OF DOCUMENTS CITED BY APPLICANT  
(Use several sheets if necessary)

APPLICANT(S): Greene et al.

FILING DATE

May 22, 2001

GROUP

2126

## U.S. PATENT DOCUMENTS

* EXAMINER INITIAL	DOCUMENT NUMBER	DATE	NAME	CLASS	SUBCLASS	FILING DATE (IF APPROPRIATE)
SL	6,167,449	12/2000	Arnold et al.			
SL	2002/0091703	07/2002	Bayles			
SL	2002/0091827	07/2002	King et al.			
SL	2002/0169890	11/2002	Beaumont et al.			
SL	2002/0188720	12/2002	Terrell et al.			
SL	2003/0140119	07/2003	Acharya et al.			
SL	2004/0003058	01/2004	Trossen			
SL	5,515,531	05/1996	Fujiwara et al.			
SL	5,560,006	09/1996	Layden et al.			
SL	5,960,194	09/1999	Choy et al.			
SL	6,092,061	07/2000	Choy			
SL	6,223,182	04/2001	Agarwal et al.			
SL	6,574,633	06/2003	Jamalabad et al.			
SL	6,611,840	08/2003	Baer et al.			
SL	2001/0043600	11/2001	Chatterjee et al.			
SL	5,680,530	10/1997	Selfridge et al.			
SL	5,721,913	02/1998	Ackroff et al.			
SL	5,774,661	06/1998	Chatterjee et al.			
SL	5,779,297	08/1998	Goodridge et al.			
SL	5,848,393	12/1998	Goodridge et al.			
SL	5,940,804	08/1999	Turley et al.			

## FOREIGN PATENT DOCUMENTS

	DOCUMENT NUMBER	DATE	COUNTRY	CLASS	SUBCLASS	TRANSLATION	
						YES	NO

## OTHER DOCUMENTS (Including Author, Title, Date, Pertinent Pages, Etc.)

SL	"SNAP Using the SNAP Communication Component", Template Software, 1998, Whole Manual
SL	Goldbarb et al., "The XML Handbook", 1998, pp. 3-18, 101-118
SL	"Using the Web Component", Template Software, 1997, Chapters 1-3
SL	"Workflow Template Training Course", Version 8.0, 1997, Section A
SL	"Developing a WFT Workflow System," Template Software, 1998, Whole Manual
SL	"Using the WFT Development Environment", Template Software, 1998, Whole Manual

EXAMINER

S. COURTENAY

DATE CONSIDERED

FEB 24, 2005

\*EXAMINER: Initial if reference considered, whether or not citation is in conformance with MPEP 609; Draw line through citation if not in conformance and not considered. Include copy of this form with next communication to applicant.

**LIST OF DOCUMENTS CITED BY APPLICANT**  
(Use several sheets if necessary)

[illegible][illegible]

SC		"M2 Presswire, Template & Winstar Deploy First Customer Centric Services Ordering & Provisioning System", Business Wire, Oct. 21, 1998
NO COPY PROVIDED	*	<del>"Winstar Communications Selects Template Software to Deliver Industry Leading Service Solution", Business Wire, Feb. 11, 1998.</del>
SC		"Template Software and Winstar Telecommunications Announce Deployment of Industry's First Customer Centric Ordering & Provisioning System", Business Wire, Oct. 5, 1998

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FEB 24, 2005

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The PTO did not receive the following listed item(s) Reference No marked as "X"